

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2017 TOTAL	DEC 2016	2016 TOTAL
<b>JIFs RECEIVED</b>	51	58	89	78	74	94	78	68	73	80	52	38	833	47	896
<b>JIFs RESPONDED TO</b>	49	52	72	69	110	72	83	72	61	88	73	41	842	51	903
<b>Non-Jurisdictional</b>	33	31	49	53	80	51	70	57	45	63	47	24	603	30	647
<b>Jurisdictional</b>	12	16	18	11	22	14	8	7	7	15	12	8	150	9	174
<b>Variance</b>	1	4	4	3	4	2	0	4	5	2	5	4	38	3	39
<b>General Information</b>	2	0	0	1	2	2	2	1	2	3	7	5	27	5	25
<b>Potential Violation</b>	1	1	1	1	2	3	3	3	2	5	2	0	24	4	18
<b>AVERAGE RESPONSE TIME (in days)</b>	10	11	11	15	15	12	14	13	17	13	11	15	13	9	17

<b>TELEPHONE CALLS</b>	261	229	371	284	437	368	381	398	400	386	243	146	3904	178	4149
<b>WALK-INS</b>	7	4	10	14	14	16	15	21	13	13	7	5	139	7	180
<b>WRITE INS/SITE VISITS</b>	1	3	0	4	4	4	0	3	2	4	2	0	27	0	30
<b>OTHER AGENCIES</b>	31	28	37	39	28	52	33	29	58	34	30	33	432	40	493
<b>FOIL REQUESTS RECEIVED</b>	26	13	25	11	18	14	21	21	12	19	15	12	207	6	183